



Haldimand-Norfolk  
**REACH**

*supporting children, families, communities*

Haldimand-Norfolk REACH is a multi-service agency, providing Child & Youth Mental Health Services, Autism & Behaviour Services, Developmental Services, Youth Services, Adult Counselling Services, and several Early Learning Intervention & Care services including EarlyON Child & Family Centres and the Community Action Program for Children.

H-N REACH serves as the Lead Agency for Haldimand Norfolk Children's Mental Health Services, Coordinated Service Planning and the Student Nutrition Program in the Hamilton/Niagara Region. Through our Contact Unit, the agency serves as the single point of access for a variety of children's services.

H-N REACH is recognized as a local leader in community education, advocacy, inter-sector collaboration and Community Service Planning.

**Contact Unit-New Position**

**Extensive Needs Service**

**RESOURCE COORDINATOR (Access Navigator)**

**Ref. #2026-34**

*Full-time, (35 hrs/wk), Permanent, Salaried*

**Salary: Step 1 \$49,563 - Step 2 \$55,758 - Step 3 \$61,954**

**Benefits: Comprehensive Benefit Plan**

**Responsibilities:**

- Provide consultations, information on community resources and complete intakes with families and individuals for programs and services as appropriate
- Consult and collaborate with community partners and service providers with the focus on providing seamless services to families and individuals
- Support program evaluation, prepare documentation and maintain individual records and contact with the family, as needed.
- Coordinate specialized assessments and respite supports for families, as required

**Qualifications:**

- Bachelor's degree in the Social Sciences from a University of recognized standing or acceptable equivalent
- Three to five years of work related experience in child development, and/or children's mental health services
- Highly developed skills in assessment of needs, service coordination, advocacy and program planning
- Excellent written & verbal communication skills; including skills in Microsoft Office 365 & data entry
- Knowledge of Haldimand & Norfolk communities and their resources
- Vulnerable Sector Record Check (includes Criminal Record & Judicial Matters Check), Children's Aid Society Declaration/Release
- Possession of a valid driver's license, \$2 million vehicle liability insurance, clear Driver Abstract and use of a vehicle.

**Applicants are welcome to email the Contact Manager, Amy Marlatt [amarlatt@hnreach.on.ca](mailto:amarlatt@hnreach.on.ca) for more information about this position, or to find out more about working at H-N REACH.**

**Please submit a cover letter (citing the reference # above) & resume by email to [jobs@hnreach.on.ca](mailto:jobs@hnreach.on.ca) by June 19<sup>th</sup>, 2026 to:**

Lynn Tessaro, Human Resources Manager

**Haldimand-Norfolk REACH**

101A Nanticoke Creek Parkway, Townsend, ON, N0A 1S0

**Website: [www.hnreach.on.ca](http://www.hnreach.on.ca)**

*Haldimand-Norfolk REACH is committed to diversity, equity, inclusion and belonging.*

*Only those selected for an interview will be contacted*

*Please contact us if you require accommodation*

*A United Way member Agency*



**COME GROW WITH US**

Join the REACH team to make a meaningful difference  
in people's lives every day!