



RAAM Counsellor & Outreach Worker

Reports to: Regional Manager

Salary: \$65,000.00/year

Type: FT Permanent

Location: Brantford

INTRODUCTION:

De dwa da dehs nye>s Aboriginal Health Centre's (DAHC) Mental Health & Addictions Program is seeking a full-time Counsellor & Outreach Worker for the Rapid Access to Addiction Medicine (RAAM) clinics in the Brantford region. The successful candidate will provide case management and addiction counselling supports for adults ages 18+ experiencing mental health and addictions issues. This role will facilitate client access to other health and wellness services and help bridge the transition between various services. The RAAM Counsellor & Outreach worker will provide outreach supports and counselling services to the patients of both the RAAM clinic and at DAHAC, helping community members navigate mental health and addictions services as well as working to improve patient outcomes. The role will provide community visits, one-to-one support, adult groups, and mental health programming that are rooted in culture, holistic, trauma-informed, and strengths-based.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:

- Have knowledge of Historical Trauma and Intergenerational trauma of Indigenous Peoples.
- Demonstrate sound knowledge and experience working with Indigenous Peoples in a clinical setting within an Addictions and Mental Health context.
- Ability to effectively manage challenging behavior and de-escalation in crisis situations.
- Experience working with and addressing addictions, concurrent disorders, and active substance users
- Knowledge and ability to integrate wholistic based and evidence-based practice into the planning and evaluation of client and program intervention from a trauma informed lens.
- Ability to complete intakes, provide clinical assessments and interventions as needed, develop treatment plans, referrals, and discharge.
- Consult with and provide information to DAHC staff regarding clients and assist with the development of care plans for complex clients.
- Participate in case conferences for client plans of care with external agencies and services where appropriate.
- Maintain clinical records and data compilation utilizing the electronic medical record according to requirements of the DAHC.
- Respect the rights, dignity, and feelings of others to create a safe and respectful work environment that is free from harassment, discrimination, and violence.
- Established self-care routine and supports.
- Other duties may be assigned by team lead &/or management.

STATEMENT OF QUALIFICATIONS:

- Undergraduate and/or Master degree in Social Work, Mental Health & Addictions, Psychology or Sociology, from a recognized university preferred. College Diploma and related experience will be considered.
- Certifications in various techniques and approaches targeted toward adults experiencing mental health, trauma, and addictions concerns an asset.

In addition to requirements for the position, the ideal candidate would also possess some of the following qualifications:

- 1+ years' experience working with individuals with complex needs
- Experience working with and extensive knowledge of Indigenous Peoples language, culture, customs, and traditions.
- Must have access to a vehicle daily to be able to travel around Brantford area as well as Simcoe.

INTERESTED APPLICANTS

Please submit your resume and cover letter to: humanresources@dahac.ca by **October 23rd, 2026**.

Nya:weh / Miigwetch to all applicants. Only those selected for interviews will be contacted

Please note that **ONLY** complete applications with cover letter will be considered.

Preference is given to candidates of Indigenous Decent.

100% Organization Paid Benefits

- Health Benefits
- Employee Life AD&D Insurance
- Business Travel Life & Disability Insurance
- Dependent Life Insurance
- Employee Critical Illness Insurance
- Travel Accident Insurance
- Long Term (LTD) Benefit

Retirement Benefits

- Hospitals of Ontario Pension Plan (HOOP) with Immediate Eligibility

Paid Time Off Benefits

- 3 Weeks' vacation to start
- Personal Days - 12 Annually
- Statutory & Organizational Holidays - 13 Annually