



Haldimand-Norfolk  
**REACH**

*supporting children, families, communities*

Haldimand-Norfolk REACH is a multi-service agency, providing Child & Youth Mental Health Services, Autism & Behaviour Services, Developmental Services, Youth Services, Adult Counselling Services, and several Early Learning Intervention & Care services including EarlyON Child & Family Centres and the Community Action Program for Children.

H-N REACH serves as the Lead Agency for Haldimand Norfolk Children's Mental Health Services, Coordinated Service Planning and the Student Nutrition Program in the Hamilton/Niagara Region. Through our Contact Unit, the agency serves as the single point of access for a variety of children's services.

H-N REACH is recognized as a local leader in community education, advocacy, inter-sector collaboration and Community Service Planning.

## **Child & Youth Crisis and Outreach Services-New Position**

### **Extensive Needs Service**

### **CRISIS & OUTREACH SERVICES CLINICIAN**

**Ref. #2026-35**

*Full-time, (35 hrs/wk), Permanent, Salaried*

**Salary: Step 1 \$45,765 - Step 2 \$51,485 - Step 3 \$57,206**

**Benefits: Comprehensive Benefit Plan**

#### **Responsibilities:**

- Provide integrated and timely clinical services, treatment and support to increase child/youth and family skills and capacity (e.g., communication, self-regulation, mental health, de-escalation strategies, co-regulation skills, etc.) to support meaningful functioning and participation in home, school and community. Children/youth up to 18 years have been identified as having extensive behavioural, neurodevelopmental, mental health, medical and social vulnerabilities.
- Develop and implement integrated service plans that address the unmet needs of children/youth and their families.
- Working flexible hours as a member of a multidisciplinary team supporting the family journey through care, discharge and transition planning.
- Provide urgent response to address safety needs for high risk situations including creation of safety plans, crisis intervention, and case management services.

#### **Qualifications:**

- University Degree in Social Sciences, Child & Youth Care Practitioner, or Social Service Worker
- Three to five years' experience in providing specialized clinical support to children with extensive complex needs and their families
- Strong assessment, individual & family counselling, and crisis intervention skills
- Ability to work individually and as a team member in unstructured settings
- Good computer literacy; excellent verbal & written communication skills
- Vulnerable Sector Record Check (includes Criminal Record & Judicial Matters Check), Children's Aid Society Declaration/Release
- Possession of a valid driver's license, \$2 million vehicle liability insurance, clear Driver Abstract and use of a vehicle.

**Applicants are welcome to email the Child & Youth Crisis and Outreach Manager, Sylvia Shekalo, [sshekalo@hnreach.on.ca](mailto:sshekalo@hnreach.on.ca) for more information about this position, or to find out more about working at H-N REACH.**

**Please submit a cover letter (citing the reference # above) & resume by email to [jobs@hnreach.on.ca](mailto:jobs@hnreach.on.ca) by June 19<sup>th</sup>, 2026 to:**

Lynn Tessaro, Human Resources Manager

**Haldimand-Norfolk REACH**

101A Nanticoke Creek Parkway, Townsend, ON, N0A 1S0

**Website: [www.hnreach.on.ca](http://www.hnreach.on.ca)**

*Haldimand-Norfolk REACH is committed to diversity, equity, inclusion and belonging.*

*Only those selected for an interview will be contacted*

*Please contact us if you require accommodation*

*A United Way member Agency*



**COME GROW WITH US**

Join the REACH team to make a meaningful difference  
in people's lives every day!