Haldimand-Norfolk
REACH

supporting children, families, communities

Haldimand-Norfolk REACH is a multi-service agency, providing Child & Youth Mental Health Services, Autism & Behaviour Services, Developmental Services, Youth Services, Adult Counselling Services, and several Early Learning Intervention & Care services including EarlyON Child & Family Centres and the Community Action Program for Children.

H-N REACH serves as the Lead Agency for Haldimand Norfolk Children's Mental Health Services, Coordinated Service Planning and the Student Nutrition Program in the Hamilton/Niagara Region. Through our Contact Unit, the agency serves as the single point of access for a variety of children's services.

H-N REACH is recognized as a local leader in community education, advocacy, inter-sector collaboration and Community Service Planning.

Child & Youth Crisis and Outreach Services Unit- *Existing Vacancy*
SENIOR CRISIS & OUTREACH SERVICES CLINICIAN
Full-time, Permanent, Salaried **Ref. #2026-71**
-35 hours per week

***Salary**: Step 1 $52,226 - Step 2 $58,754 - Step 3 $65,282*

***Benefits:** Comprehensive Benefit Package*

Responsibilities:

- Assist in assessing the level of risk of harm to self or others in circumstances where elevated risk is indicated
- Provide consultation/support to Crisis & Outreach staff by offering additional interventions /strategies that may increase positive outcomes for children, youth & families for Crisis and Outreach Programs.
- Provide mental health support to children and youth up to the age of 18, and their families who require stabilization, intervention and resourcing,
- Assist in the planning and coordination of mental health respite services for families that are receiving Child & Youth Mental Health Services
- Assist in the monitoring, evaluation, and refinement of program practices, functions and system features.
-

Qualifications:

- Successful completion of a university degree program in the social sciences from an institution of recognized standing or an acceptable equivalent
- Registered to perform the Controlled Act of Psychotherapy in the Province of Ontario
- Minimum of five years' work-related experience in Child & Youth Mental Health Services
- Knowledge of Haldimand/Norfolk and surrounding areas, particularly relating to local and regional services which support children, youth and their families
- Emotional maturity, tact, patience, ability to obtain the confidence of, and develop a relationship with children, adults, parents, and professionals
- Computer literacy and experience in the use of information/filing systems
- Excellent verbal, written communication skills
- Criminal & Judicial Matters and Vulnerable Sector Record Checks, Children's Aid Society Declaration/Release
- Possession of a valid driver's licence, $2 million vehicle liability insurance, clear Driver Abstract and use of a vehicle.

Applicants are welcome to email the Child & Youth Crisis and Outreach, Sylvia Shekalo, sshekalo@hnreach.on.ca for more information about this position or to find out more about working at H-N REACH.

Please submit a cover letter (citing the reference # above) & resume by email to jobs@hnreach.on.ca by November 22, 2026 to:
Lynn Tessaro, Human Resources Manager
Haldimand-Norfolk REACH
101A Nanticoke Creek Parkway, Townsend, ON, N0A 1S0

Website: www.hnreach.on.ca

Haldimand-Norfolk REACH is committed to diversity, equity, inclusion and belonging.
Only those selected for an interview will be contacted
Please contact us if you require accommodation
A United Way member Agency

COME GROW WITH US
Join the REACH team to make a meaningful difference in people's lives every day!