



Haldimand-Norfolk

REACH

supporting children, families, communities

Haldimand-Norfolk REACH is a multi-service agency, providing Children's Mental Health Services, Autism & Behaviour Services, Developmental Services, Youth Services, Adult Counselling Services, and several Early Learning Intervention & Care services including EarlyON Child & Family Centres and the Community Action Program for Children.

H-N REACH serves as the Lead Agency for Haldimand Norfolk Child + Youth Mental Health Services, Coordinated Service Planning and the Student Nutrition Program in the Hamilton/Niagara Region. Through our Contact Unit, the agency serves as the single point of access for a variety of children's services.

H-N REACH is recognized as a local leader in community education, advocacy, inter-sector collaboration and Community Service Planning.

Youth & Justice Services Unit- Existing Vacancy

Union House Residence

RESIDENTIAL SERVICES WORKER

Ref. #: 2026-60

Casual, Hourly

-Variety of shifts available, including day, evening, and occasional overnight awake shift

-Hours based on program need

Wage Rate: Step 1 \$20.71 - Step 2 \$23.30 - Step 3 \$25.89

Union House provides a safe and nurturing living environment, along with life skills coaching and supportive counselling for at risk youth ages 15-17. Offering innovative, strength-based programming, employees work alongside residents as they develop their skills and grow towards a successful transition to independence.

Responsibilities:

- Provide supportive counselling and life skills coaching to youth in an out-of-home care setting
- Function as a team member in the development, implementation, and evaluation of individualized program plans
- Supervise and support residents in daily routines.

Qualifications:

- Relevant community college diploma or degree in social services
- Experience working with youth in an out-of-home care setting preferred
- Excellent verbal and written communication skills
- Ability to perform duties both independently and as part of a team
- Proficient in Office 365
- Broad Sector Check (includes Criminal Record & Judicial Matters Check & Vulnerable Sector Record Check), Children's Aid Society Declaration/Release
- Possession of a valid driver's licence, \$2 million vehicle liability insurance, clear Driver Abstract and use of a vehicle.

Applicants are welcome to email the Youth & Justice Services Manager, Kathy Gammon, kgammon@hnreach.on.ca for more information about this position, or to find out more about working at H-N REACH.

Please submit a cover letter (citing the reference # above) & resume by email to jobs@hnreach.on.ca by September 8th, 2026 to:

Lynn Tessaro, Human Resources Manager

Haldimand-Norfolk REACH

101A Nanticoke Creek Parkway, Townsend, ON, N0A 1S0

Website: www.hnreach.on.ca

Haldimand-Norfolk REACH is committed to diversity, equity, inclusion and belonging.

Only those selected for an interview will be contacted

Please contact us if you require accommodation

A United Way member Agency



COME GROW WITH US

Join the REACH team to make a meaningful difference
in people's lives every day!