



Haldimand-Norfolk

**REACH**

*supporting children, families, communities*

Haldimand-Norfolk REACH is a multi-service agency, providing Children's Mental Health Services, Autism & Behaviour Services, Developmental Services, Youth Services, Adult Counselling Services, and several Early Learning Intervention & Care services including EarlyON Child & Family Centres and the Community Action Program for Children.

H-N REACH serves as the Lead Agency for Haldimand Norfolk Children's Mental Health Services, Coordinated Service Planning and the Student Nutrition Program in the Hamilton/Niagara Region. Through our Contact Unit, the agency serves as the single point of access for a variety of children's services.

H-N REACH is recognized as a local leader in community education, advocacy, inter-sector collaboration and Community Service Planning.

**Youth & Justice Services Unit- Existing Vacancy**  
**YOUTH SUPPORT WORKER - Union House Residence**

**Ref. #: 2026-13**

*Part-time, Temporary, Hourly*  
*-12 month contract*  
*-2 positions available*

**Salary: Step 1 \$24.17- Step 2 \$26.82 - Step 3 \$29.46**

**Hours of Work:**

- 3:00pm – 10:30pm on a scheduled rotation.
- Minimum of 26 hours per week, with additional hours for regularly scheduled meetings, professional development, and other program related opportunities.

Union House offers safe and supportive out-of-home care for youth ages 16 and 17 who are facing barriers. By applying strength-based and trauma informed practices, employees work alongside residents as they develop their skills and grow towards a successful transition to independence.

**Responsibilities:**

- Act as a primary worker for a designated number of residents
- Provide life skills coaching and supportive counselling in both individual and group settings
- Engage with youth and team members to develop, implement, and evaluate individualized plans of care
- Facilitate the admission and departure of residents
- Consult and coordinate service with community partners and identified supports
- Initiate and participate in community outings and recreational activities with youth

**Qualifications:**

- Relevant community college diploma or degree in social services
- Minimum of one year experience working with youth in an out of home care setting
- Demonstrated understanding of risk management
- Proven leadership skills & experience working with placement students and/or volunteers
- Excellent verbal & written communication skills
- Ability to perform duties both independently and as part of a team
- Proficiency in Office 365
- Broad Sector Check (includes Criminal Record & Judicial Matters Check & Vulnerable Sector Record Check); Children's Aid Society Declaration & Release
- Possession of a valid driver's licence, \$2 million vehicle liability insurance, clear driver abstract and use of a vehicle.

**Applicants are welcome to email the Youth & Justice Services Manager, Kathy Gammon, [kgammon@hnreach.on.ca](mailto:kgammon@hnreach.on.ca) for more information about this position, career growth opportunities, or to find out more about working at H-N REACH.**

**Please submit a cover letter (citing the reference # above) & resume by email to [jobs@hnreach.on.ca](mailto:jobs@hnreach.on.ca) by March 13<sup>th</sup>, 2026 to:**

Lynn Tessaro, Human Resources Manager  
**Haldimand-Norfolk REACH**  
101A Nanticoke Creek Parkway, Townsend, ON, N0A 1S0

**Website: [www.hnreach.on.ca](http://www.hnreach.on.ca)**

*Only those selected for an interview will be contacted*  
*Please contact us if you require accommodation*  
*A United Way member Agency*



**COME GROW WITH US**

Join the REACH team to make a meaningful difference  
in people's lives every day!