



**HAMILTON-WENTWORTH CHAPTER OF NATIVE WOMEN INCORPORATED
o/a NATIVE WOMEN'S CENTRE**

1. Identifying Information

POSITION:	Healing Sisters Weekend Night Crisis Worker
PROGRAM/LOCATION:	Healing Our Sisters
SUPERVISOR:	Anti-Human Trafficking Team Case Manager
HOURS:	Eight (8) hour shift-midnight to 8am Saturday and Sunday
DATE TO APPLY BY:	<i>March 23, 2018 AT 4PM</i>

2. Position Summary

The scope of this position is to ensure the overall service delivery of the crisis beds for Indigenous women that identify involvement in human trafficking and exploitation. The Healing Sisters Weekend Night Crisis Worker will provide emergency response for survivors/individuals of lived experience of human trafficking and/or sexual exploitation.

The Healing Sisters Weekend Night Crisis Worker will work to provide critical support and services for Indigenous women with effective tools and resources. The Healing Sisters Weekend Night Crisis Worker will work with survivors to foster safety and empowerment assessing their needs and develop a service plan that addresses their choices and needs.

The Healing Sisters Weekend Night Crisis Worker serves as the primary point of contact for survivors of human trafficking not yet engaged in program services.

The participation in crisis intervention calls, maintenance of client case notes and other administration duties. The Healing Sisters Weekend Night Crisis Worker must have the ability to maintain ethical conduct in accordance with the NWC policies and procedures with the additional ability to work independently.

3. Job Duties: (includes but not limited to)

- a. Accountability of the program service delivery;
- b. Service appropriate therapeutic and group counselling referrals;
- c. To attend case management meetings;
- d. Unquestioned confidentiality with highly sensitive personal information;
- e. Work with a trauma informed, harm reduction approach;
- f. Attends relevant trainings, conferences and professional development as requested;
- g. Provides direct services to the residents, conducts intakes;
- h. Maintains a safe living environment for residents and communicates clearly with the AHT Team Case Manager;
- i. Maintains professional linkages to community service providers;
- j. Ensures safe space within the program, the Team and also that in which the referrals are utilized;
- k. Conduct and create safety plans addressing the basic needs, linkages, and resource support;

- I. Understand and be familiar with all appropriate services including referrals and linkages, service provision of appropriate legal services;
- m. Provide other duties and responsibilities assigned to ensure services are provided to victims of human trafficking and that the goals and objectives of the program are met.

4. Qualifications:

The successful candidate must be able to provide clearly in their cover letter and resume application either previous employment or volunteer experience working with human trafficking survivors and/or services. To be able to work with diverse populations, understand the social detriments of homelessness and Violence Against Women. Experience and understanding a harm reduction model of practice is essential.

Knowledge of human trafficking laws, policies (provincially and federally) and current barriers, challenges and issues will be required.

A diploma in Social Work, Social Services with *minimum of two (2) years' experience providing crisis support, working with survivors of human trafficking, other victims of crime and/or Violence Against Women field or other related social services and experience that is equivalent.*

Individuals with experience and/or specialized training in victim assistance, crisis intervention, mental health, victims of sexual violence, sexual exploitation, or other forms of trauma in which the provision of direct service to underserved populations would be an asset. Survivors of human trafficking/individuals with lived experience are encouraged to apply with qualifications as noted.

Strong communication, confidence, conflict resolution skills, excellent interpersonal skills and empathetic listening are required for this position. The successful candidate requires general flexibility, ease of movement between multiple priorities. The ability to demonstrate commitment to creative problem-solving.

Must have demonstrated understanding of Indigenous culture and issues which must be demonstrated in submitted resume and must have excellent working knowledge of current issues affecting Indigenous women.

The candidate must have demonstrated work experience and knowledge in social justice, human rights, and gender issues.

Must have excellent detailed documentation, knowledge of community organizations, social services, and local health care systems. The candidate must possess the ability to follow directions, work under pressure and maintain composure during stressful situations.

Knowledge and ***demonstrated work related experience*** working with Indigenous Women, women and Trans Women and LGBTQ2S+ need to be *identified clearly* by the candidate.

Forward your resume and cover letter:

Cindilee Ecker-Flagg, Executive Director
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Thank you to all applicants applying; only those chosen for an interview will be contacted